1. Introduction

We at Nirmalbang Securities Pvt Ltd and Nirmalbang Commodities Pvt Ltd (hereinafter referred to as ‘Nirmalbang’) are committed to protect our customers’ personal information and/or sensitive personal data and strive to maintain the privacy of client’s personal information. We have created this privacy policy to help our clients/affiliates understand how we collect, use and protect their information when they visit our web and mobile websites and use our products and services.

For the purpose of this policy, “Personal information” is any information that relates to a natural person which, either by itself or can be used in combination with any other information available with Nirmalbang, for identifying such person. Sensitive personal data or information as defined under Rule 3 of IT (Reasonable security practices and procedures and sensitive personal data or information) Rules, 2011 has been considered as a part of personal information.

2. What We Collect

We may collect the following information: Nirmalbang may collect and store personal information relating to your identity that is provided to us, such as on Websites, applications, know your client forms Nirmalbang may collect other personal information given below.

- Your name, job title, date of birth
- Your father name, spouse name their date of birth
- Postal and correspondence address including email address
- Identity and address proof
- Telephone numbers, Mobile numbers
- Educational qualifications
- Depository details

Nirmalbang may collect following sensitive/confidential information.

- Bank account details
- Financial details
- Portfolio details
- Transaction details
- System IP address
- Annual income / net worth

We may further collect information like usage of our services which includes our application, browsing of our website history.
3. Why we require these information and what we do with the information we gathered

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons.

- We may use your personal information to improve our service towards you and to keep you updated about our new product or information that may be of interest to you.
- To verify your identity and processing of your applications/forms/agreements.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes.
- Legal and regulatory requirements

4. Cookies

Nirmalbang may set and access Cookies on your computer.

5. Disclosure and transfer of personal information

Your data may be shared with other parties under following circumstance.

- We may share your data with third parties in case where it is necessary to provide services to you in better manner.
- Data may be shared with legal, regulatory and government institution when required by law.

We shall take all reasonable measure to maintain confidentially of your data while sharing it with third parties. We may have an agreement with all the third parties for maintaining the confidentiality of your data wherever necessary.

6. Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

7. Suggestions and feedback

You are requested to forward all your queries and suggestions related to your concern regarding protection of your information to support@nirmalbang.com.